



## Irish National Sailing and Powerboat School

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### Cancellation Policy

#### Why do we have a cancellation policy?

We're a small business, booking staff as our course bookings allow. Our course fees pay for insurance, regulatory compliance, rates, rents, fuel and all the typical outgoings a business such as ours encounters. As such, late cancellations can leave us with unviable courses. Our mantra has always been to make sailing and boating accessible, and the courses are priced as such to be as low cost as possible. We do not include a buffer in course fees for late notice cancellations. Severe disruption can also be caused to courses proceeding as many courses have minimum numbers required to operate the vessel.

#### Adult Beginner Sailing Course Cancellation Policy

##### Courses Covered:

- Keelboat: Taster, Level 1, Level 2, Seamanship Skills, Sailing with Spinnakers, Day Sailing and other keelboat programmes
- Dinghy: Level 1, Level 2, Seamanship Skills, Sailing with Spinnakers, Day Sailing and other dinghy programmes

##### Cancellation Policy

All cancellations made by the customer must be made in writing and submitted via email or post. In the event of a cancellation, the deposit tendered by the customer is forfeited. If the customer cancels the booking within 1 week of the course commencement date the entire fee tendered is forfeited. Customers are advised to insure against and check whether their own personal insurance policy provides cover against certain unavoidable cancellation.

The Irish National Sailing & Powerboat School reserves the right to cancel any booking at any time without prior notice where we believe on reasonable grounds that this is necessary due to unsuitable conditions. Cancelling a booking should not be confused with the need to reschedule a sailing lesson due to weather. Where a lesson is rescheduled, this does not count as a cancellation. Non-attendance at a course or leaving during a course will result in the entire fee tendered being forfeited.

Cancel Within:	What you are are entitled to get back:
More than 1 weeks prior to course commencement date	The deposit tendered, 50% of course fees, is non-refundable. Any balance above 50% of course fees paid by the customer will be returned.
Cancellation within 1 week of course commencement date	The entire fee tendered is forfeited.
Non-attendance or leaving course early.	The entire fee tendered is forfeited.

For further information, please don't hesitate to get in touch with our team by email to [sailing@inss.ie](mailto:sailing@inss.ie) or call 01 2844195.